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General Information

Section 1

1.1 The University of Texas at San Antonio

Established in 1969, the University of Texas at San Antonio (UTSA) is still a relatively young university. With a current enrollment of approximately 32,594 students, we are the third largest institution in the University of Texas System. The UTSA serves the San Antonio metropolitan area and the broader region of South Texas while also attracting students from across the United States and around the globe. Programs and services are offered from its four campuses: Main Campus, Downtown Campus, Hemisfair Campus (Institute of Texan Cultures), and Park West Campus.

1.2 The College of Education & Human Development

Faculty, staff, and administrators in the College of Education and Human Development (COEHD) are committed to preparing educators who are knowledgeable about and respectful of the communities they serve and who respond intelligently, creatively, and effectively to the needs of the children and families with whom they work. We are also committed to engaging in research that addresses critical educational issues and that informs policy and practice related to these issues. We believe that partnerships with local and area school districts, community agencies, other postsecondary educational institutions, and community-based organizations are crucial to accomplishing our mission. We are also engaged in a bold endeavor to provide students from San Antonio, the surrounding area, and beyond with a first-rate education that equips them with the skills to respond to today’s educational challenges as well as the imagination and flexibility to solve the challenges of the future.

College Mission & Vision

Our Mission

The College of Education and Human Development (COEHD) will be an international model for developing inclusive, transformative leaders guided by principles of community, integrity, equity, excellence, diversity, scholarship, and service. The COEHD will have a critical impact on the realization of human and community potential through its leadership in education, health and wellness, human development, and policy studies. All programs of study include a focus on developing competencies for working effectively in multicultural and cross-national contexts.

Our Vision

- Promotes equity, excellence, social justice, risk-taking, and accountability
- Recognizes a healthy balance among scholarship, teaching, and service
- Is responsive to community needs
- Develops and applies new knowledge of effective policies and best practices
- Prepares transformational educators/leaders to succeed in diverse, ambiguous, and challenging contexts
- Builds community within and at large
- Fosters the holistic development of all its members
• Uses resources effectively and efficiently so that the College graduates citizens who are engaged in productive contributions to self, society, and the global community

**Our Core Values**
• Commitment to social justice
• Integrity
• Equity
• Excellence
• Collaboration
• Respect
• Community

**COEHD Programs**
The COEHD is one of eight colleges (Architecture, Construction and Planning, Business, Engineering, Honors, Liberal and Fine Arts, Public Policy, Sciences) at UTSA. (See Appendix C: UTSA Academic Affairs Organizational Chart.) The COEHD is the leading provider of educators in the San Antonio area and one of the largest in the State of Texas. The college is ranked third in the United States as a producer of teacher education degrees for Hispanics. Currently the college has a pass rate for Teacher Certification Exams at 97% (one of the highest pass rates in the State of Texas). Of the 25 Doctoral programs at UTSA, the COEHD offers four: Ph.D. in Culture, Literacy, and Language, Ph.D. in Philosophy in Interdisciplinary Learning and Teaching, Ph.D. in Counselor Education and Supervision, and Ph.D. in Educational Leadership. The following table provides an overview of the COEHD’s undergraduate and graduate degrees.

<table>
<thead>
<tr>
<th>Degree</th>
<th>Specialization/Concentration</th>
<th>Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bachelor of Bicultural-Bilingual Studies</td>
<td>Mexican American Studies Early Childhood-Grade 6 Bilingual Generalist Early Childhood-Grade 6 ESL Generalist Grades 4-8 Bilingual Generalist Grades 4-8 ESL</td>
<td>BBL</td>
</tr>
<tr>
<td>Bachelor of Arts in Interdisciplinary Studies</td>
<td>Interdisciplinary Studies Early Childhood-Grade 6 Bilingual Generalist Early Childhood-Grades 4-8 Generalist Grades 4-8 Language/Arts/Reading/Social Studies Grades 4-8 Mathematics/Science EC-12 Special Education</td>
<td>ILT</td>
</tr>
<tr>
<td>Master of Arts in Education</td>
<td>Curriculum &amp; Instruction Early Childhood and Education Special Education Reading &amp; Literacy Instructional Technology MAECIT</td>
<td>ILT</td>
</tr>
<tr>
<td>Master of Counseling/Graduate Certificate</td>
<td>Science in Clinical Mental Health Counseling Education in School Counseling Bilingual Counseling Integrated Behavioral Healthcare</td>
<td>COU</td>
</tr>
</tbody>
</table>
There are currently seven academic departments in the COEHD: Bicultural-Bilingual Studies (BBL), Counseling (COU), Educational Psychology (EDP), Educational Leadership and Policy Studies (ELPS), Interdisciplinary Learning & Teaching (ILT), and Race, Ethnicity, Gender, and Sexuality Studies. Each department has its own department chair, appointed for a three-year term.

1.3 Associate Deans: Roles & Responsibilities

There are four associate deans in the COEHD. Unlike department chairs, there is no specific term limit for associate deans. Their contact information and some of their responsibilities are outlined below:
Associate Dean for Graduate Studies – Dr. Juliet Langman

Phone: 210-458-6459
Fax: 210-458-4487
Email: juliet.langman@utsa.edu
Office: MB 3.304

Responsibilities:

• Overview and routing of new college graduate degree proposals
• GIT Fund appropriations for college graduate assistants, research and teaching assistants, doctoral fellowships, and stipends
• Oversight and evaluation of graduate-level student development specialists
• College level processing of graduate student degree audits, dismissals, probation, reinstatements, and student certification of graduation to the Graduate School
• Appropriation and approval of applications for Small Grants for Graduate Student Research and Travel

Associate Dean for Research – Dr. Michael Karcher

Phone: 210-458-2032
Fax: 210-458-4487
Email: michael.karcher@utsa.edu
Office: MB 3.304

Responsibilities:

• Assist faculty in the development of their research agenda
• Assist faculty in identifying funding sources for their research
• Assist faculty in writing and submitting research proposals for external funding
• Facilitate faculty collaboration across departments in designing research projects
• Facilitate collaboration with other colleges and community agencies to develop research projects
Monitor the submission of research and service grants for the college

Associate Dean for Professional Preparation and Accreditation – Dr. Belinda Flores

Phone: 210-458-7441
Fax: 210-458-5794
Email: belinda.flores@utsa.edu
Office: MB 3.310
Responsibilities:

• Oversight of certification and professional licensure programs
• Responsible for implementing Fitness to Teach Policy
• Provide leadership and guidance in the development or redesign of certification pathways
• Process new certification program requests
• Maintain communication between Texas Education Agency, Texas Higher Education Coordinating Board, and UTSA
• Address student, faculty concerns regarding certification and professional licensure programs
• Strengthen and develop UTSA/community partnerships

Associate Dean for Undergraduate Studies – Dr. Norma Guerra

Phone: 210-458-4408
Fax: 210-458-4487
Email: norma.guerra@utsa.edu
Office: MB 3.214 (inside COEHD Advising Center)
Responsibilities:

• Coordinate undergraduate catalog
• Oversee COEHD Dean’s Student Leadership Advisory Council (DSLAC) and facilitate communication between COEHD undergraduate students and the administration, faculty, and staff

• Supervise Director of COEHD Advising Center and Coordinator for Undergraduate Student Services

• Address student petitions related to progress toward graduation, i.e.: petitions for reinstatement

• Systematically solicit input from students, faculty, and staff regarding the development of initiatives and programs to meet students’ needs and facilitate their success

• Collect, analyze, and monitor data related to student retention and graduation for the purpose of identifying and removing (or alleviating) barriers specific to COEHD students

• Facilitate the development of initiatives and programs to facilitate student success

• Liaison with community colleges that feed into UTSA (i.e.: ACCD and SWTIC)

• Coordinate annual non-tenure track faculty orientation

• Create, develop, and coordinate new programs and initiatives for non-tenure track faculty
Working at UTSA

Section 2

2.1 Identification of Employment

All UTSA faculty members must have an Electronic Identification (EID) card -- UTSA Card. The UTSA Card is the official identification card of the University. Your card will say Faculty. Your card can be used as a prepaid debit card by purchasing Rowdy Dollars. Rowdy Dollars are accepted for everything from on-campus dining to copier use. This card also allows you entrance into locked rooms and must be displayed when requested on campus.

The UTSA Card Office on the Downtown campus is located in the Frio Street Building 2.418 and can be reached at 210-458-2965. This office is open Monday-Friday from 8 am-1 pm and 2 pm-5 pm (closed 1:00-2:00pm for lunch). The 1604 office is located in the Multidisciplinary Studies Building 1.01.52 and is open from 8:00 am-5:00 pm, Monday-Friday. For more information call 210-458-4639.

When you go to get your card, take your valid Banner ID number and an official form of identification (driver’s license, Texas ID card, passport, etc.) to verify your identity. If you bring your Banner ID number or abc123 number with you, it will speed up the process time. If you do not know what these are, get these from your department staff members. The most important part is that your number must exist in the Banner system in order to print a card with that number on it and encode it correctly.

More info is available on the web site at http://www.utsa.edu/campusservices/.

General classrooms are open from 6:30 AM until 10:00 PM. If for some reason the room is locked, you should swipe your ID card. If you still have problems, call UTSAPD (210-458-4242) or Access Control (210-458-6486).

2.2 Parking Information

Tenured/tenure track and non-tenure track faculty may purchase any permit available online for the appropriate fee. There are provisions to use payroll deductions for a permit. Campus maps are available online as well.

To obtain your parking permit, go to www.utsa.edu.
Click on “myUTSA,” then click on “Login to ASAP” and type in your abc123 and passphrase. Click on “Employee Services” and click on “Campus Services Parking Division.” Scroll down and click on “Get Permits.” For authentication, you will be asked for your employee login to order a permit.

Any questions regarding parking should be directed to the Campus Services. They can be reached at 210-458-PARK (7275). http://www.utsa.edu/campusservices/parking/
2.3 Employment Standards and Compliance

Sexual Harassment

The COEHD and the University do not tolerate sexual harassment. Read more about the policy and procedures for filing a formal complaint in the UTSA Handbook of Operating Procedures.

Scholastic Dishonesty

We hope you do not encounter scholastic dishonesty in your classes. However, if such a situation occurs, contact your department chair and/or the Office of Judicial Affairs for further direction regarding how to proceed. See Section 4: Teaching and Students for more detailed information.

Compliance Training

All benefits eligible University employees are required to complete Compliance Training modules. Each on-line module takes only a few minutes to complete and can be accessed online through electronic training modules. If you do not have Virtual Network Protocol (VPN) connectivity, you must use an on-campus University computer to access these modules.

2.4 Faculty Roles and Responsibilities

Keeping in mind that each department has their own policies, in general, all tenure-track and tenured faculty are responsible for teaching, service, and research. The COEHD Faculty Workload Policy is a core element within the College’s strategic response to UTSA’s commitment to move expeditiously toward Research I status. As of Fall 2019, the workload policy is under revision. The HOP notes that faculty time is divided into the following: 40% teaching, 40% research, 20% service. Generally, faculty members are required to teach 18 hours of course credits per year. Undergraduate and graduate teaching are weighted differently. Faculty members are hired on a nine-month contract. Therefore summer teaching is contingent upon need and available funds.

Non-tenure track (NTT) faculty may be appointed in different ways and assume different roles. NTT negotiate their appointments with department chairs upon their hiring. Please review the HOP Faculty Titles and Tenure Status to learn more about different titles for NTT.

All faculty members are expected to hold at least one hour per course for student consultation. These office hours should be scheduled around the time of your classes. If you teach on a campus different from the location of your office, a space will be provided to you.

2.5 Faculty Governance
UTSA is governed through administrative leadership and five entities: Faculty Senate, University Assembly, Staff Council, Student Government, and Standing Committees. At the university level, the Faculty Senate contributes to faculty governance. The Faculty Senate is an elected legislative and deliberative body whose primary purpose is to represent the UTSA faculty. The Faculty Senate reviews and formulates policy and enacts legislation on all matters pertaining to the professional concerns, duties, standards, ethics, responsibilities, prerequisites, and work conditions of the faculty of UTSA, as well as matters relating to academic freedom and equity for the faculty of the University. The Faculty Senate may act to amend or approve changes to the Handbook of Operating Procedures.

The University provides a Handbook of Operation Procedures (HOP) that details policies and procedures of the institution. The COEHD also provides bylaws that are consistent with the HOP. If there is any inconsistency between this document and the HOP, the procedures in the HOP shall prevail. Additionally, each COEHD department provides bylaws. If there is any inconsistency between the procedures of other academic units in the COEHD, the COEHD bylaws shall prevail.

### 2.6 Payroll and Benefits

Human Resources provides information about benefits, and the Payroll Office can answer any questions about salary payments. If you have questions about your appointment, contact the Senior Administrative Associate in your department. See more about payments in the HOP.

### 2.7 Travel Information

Travel to professional events is encouraged. It is important to make sure that classes and other work are covered during these trips. Tenure-track and tenured faculty are encouraged to apply for travel support; however, funds for travel are limited. Contact your department chair for information on available travel funds for the year.

At your earliest opportunity, you should apply for a state of Texas Mastercard. Inquire in your department office for information on the application process. You should use the state credit card for expenses incurred related to official UTSA travel when applicable.

In order to receive approval for an absence from the university you must complete a Request for Travel Authorization (RTA) that is processed through the department and college. Travel to foreign countries and Washington, DC may require additional paperwork. Contact your department support staff who will assist in completing the appropriate forms for travel approval.

Faculty members should contact their department administrative staff to have their travel expenses paid for ahead of time. If they do not, faculty members are expected to pay travel expenses and then request reimbursement after the travel is completed. You should submit receipts for all expenses (except for meals) in order to be reimbursed. A per diem is provided for meals. When making travel arrangements, be sure to inquire about the “state rate” for airfare and hotel accommodations. To estimate travel costs and get other details about the travel process, visit the UTSA Travel Management Office.
2.8 Special Benefits

There are several services and discounts offered to UTSA faculty.

Regalia. Junior faculty that have not yet purchased regalia for convocations or graduation ceremonies may sign up to borrow regalia through the Dean’s Office. To request to borrow regalia, please contact Laura Earleywine in the COEHD Dean’s Office. Regalia are distributed on a first come, first-served basis. Junior faculty have priority, but senior faculty may borrow regalia if available. Regalia can also be rented through the UTSA Bookstore.

Faculty Discounts. On campus, faculty members receive discounts for hardware and software, as well as items purchased through the Campus Technology Store. Faculty also receive discounts on athletic events, are not charged when riding the city VIA bus between campuses (with UTSA ID card), and receive discounts on purchases from some local businesses. Childcare services are also available on campus.

Recreation Center. Memberships are available to faculty and their spouses/domestic partners.

For cost of membership visit: https://campusrec.utsa.edu/.
Employment Progress and Reviews

Section 3

Tenure-track and tenured faculty progress is evaluated in different ways over the course of their appointment at UTSA. The performance of non-tenure track faculty members is also evaluated in different ways.

3.1 Evaluation of Performance and Promotion

Tenure-track and non-tenure track (TT/NTT) faculty members are evaluated on teaching, service, and research on an annual basis. See Annual Faculty Performance Appraisal for Merit Consideration. These evaluations are used to support faculty development and may result in a merit pay increase. Non-tenure track (NTT) faculty may also be evaluated on an annual basis. Depending on the department, this evaluation may include only teaching, or it may include other contributions to the department or their discipline. NTT evaluation may or may not result in merit pay.

Performance and Annual Review for Tenure-Track Faculty

All full-time tenure-track (TT) faculty members will complete an Annual Report for the period January 1 to December 31.

The Board of Regents of The University of Texas System (UT System) supports employee performance evaluation programs endorsed by the governor’s office and requires a formal performance evaluation of all personnel, including administrators, faculty, and staff, at each UT System institution. All full-time faculty members and continuing part-time faculty members at The University of Texas at San Antonio (UTSA) will be evaluated annually for the purpose of merit review for annual budget consideration and preparation. The evaluations as well as faculty curriculum vitae and Annual Reports will be prepared using the annual Evaluation Guidelines posted on the Provost’s “Faculty Resources” website.

This policy provides for annual evaluation of faculty members as required in Regents’ Rule 30501, Employee Evaluations and Regents’ Rule 31102, Evaluation of Tenured Faculty. It is consistent with UTSA’s dedication to developing and maintaining excellent faculty. Performance evaluation is intended to enhance and protect, not diminish, the important guarantees of tenure and academic freedom. The purpose of periodic evaluation is to provide guidance for continuing and meaningful faculty development; to assist faculty to enhance professional skills and goals; to refocus academic and professional efforts, when appropriate; to provide institutional support for enhancing faculty performance; and to ensure that faculty members are meeting their responsibilities to UTSA and the State of Texas. Performance evaluations comprise a critical component in ensuring that faculty members’ contributions to the strategic initiatives of UTSA are consistently evaluated on an annual basis. The goal of the annual review process is not one of ranking individuals. Instead the process should compare individual performance to standards established by their department. These evaluations provide a basis for awarding of merit and other recognition. The performance of continuing part-time faculty members will be appraised to ensure that they are meeting their department’s standards for their responsibilities.
Complete Annual Faculty Performance Appraisal for Merit Consideration process and requirements can be found at: http://www.utsa.edu/hop/chapter2/2-11.html.

**Workload Distribution Agreement**

Each faculty member negotiates her or his *Workload Distribution Agreement* with the department chair prior to the evaluation year in an annual workload distribution process. Performance expectations will vary in accordance with the Workload Distribution Agreement. Department guidelines should specify which activities are included in each of the three areas of effort and should also specify expectations for each area of effort as a function of workload distributions.

*Workload Distribution Agreement Form:* See attached form. Please contact your department for the electronic file.

The resulting Workload Distribution Agreement signed by the faculty member, the department chair, and the dean specifies workload percentages and performance expectations.

**Annual Report and Review**

*Annual Reports* must be completed in accordance with the Department’s performance expectation guidelines and the Provost’s Evaluation Guidelines. The annual review process is completed in *Digital Measures Workflow*. When the Workflow process launches, you will be notified via email that you need to complete your Annual Report and evaluation.

*You can access your Annual Review materials in two ways:* Through the email which will prompt you to log into Digital Measures or by logging directly into Digital Measures. Please note the Workflow tab will not be visible in the top menu bar when you log into Digital Measures until Workflow launches.

*For information and to Log-in to Digital Measures:*

http://provost.utsa.edu/vpafs/dm/

*Instructions for Faculty Annual Review:*

http://provost.utsa.edu/vpafs/dm/docs/Workflow_Annual_Review_Faculty_Directions.pdf

*Digital Measures Manuals and Instruction Guides:*

http://provost.utsa.edu/vpafs/dm/manuals.html

**Merit**

Tenure-track evaluation may or may not result in merit pay.

*Please see your respective department chair for more information and evaluation procedures.*
HOP 2.11 Annual Faculty Performance Appraisal for Merit Consideration

https://www.utsa.edu/hop/chapter2/2-11.html

If you have any questions about HOP policy 2.11, Annual Faculty Performance Evaluation for Merit Consideration, contact the following office:

The Office of the Provost and Vice President for Academic Affairs, 210-458-4110.

Performance and Annual Review for Non-Tenure Track Faculty

Non-tenure track (NTT) faculty may also be evaluated on an annual basis if they are a continuing part-time faculty member. A continuing part-time faculty member is an instructor who does not hold a 100% faculty appointment but who teaches in two of any four consecutive long semesters. All continuing part-time faculty members will complete the sections of the Annual Report for the period January 1 to December 31 related to the activities they are assigned. Depending on the department, this evaluation may include only teaching, or it may include other contributions to the department or their discipline.

Workload Distribution Agreement

Each faculty member negotiates her or his Workload Distribution Agreement with the department chair prior to the evaluation year in an annual workload distribution process. Performance expectations will vary in accordance with the Workload Distribution Agreement. Department guidelines should specify which activities are included in each of the three areas of effort and should also specify expectations for each area of effort as a function of workload distributions. The Workload Distribution Agreement Form is currently being revised.

The resulting Workload Distribution Agreement, signed by the faculty member, the department chair, and the dean, specifies workload percentages and performance expectations.

Annual Report and Review

Annual Reports must be completed in accordance with the Department’s performance expectation guidelines and the Provost’s Evaluation Guidelines. The annual review process is completed in Digital Measures Workflow. When the Workflow process launches, you will be notified via email that you need to complete your Annual Report and evaluation.

You can access your Annual Review materials in two ways: through the email, which will prompt you to log into Digital Measures, or by logging directly into Digital Measures. Please note the Workflow tab will not be visible in the top menu bar when you log into Digital Measures until Workflow launches.
For information and to Log-in to Digital Measures:
http://provost.utsa.edu/vpafs/dm/

Instructions for Faculty Annual Review:
http://provost.utsa.edu/vpafs/dm/docs/Workflow_Annual_Review_Faculty_Directions.pdf

Digital Measures Manuals and Instruction Guides:
http://provost.utsa.edu/vpafs/dm/manuals.html

**Merit**

NTT evaluation may or may not result in merit pay.

Please see your respective department chair for more information and evaluation procedures.

**HOP 2.11 Annual Faculty Performance Appraisal for Merit Consideration**

https://www.utsa.edu/hop/chapter2/2-11.html

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**3.2 Third Year Review**

Tenure-track faculty members are also required to participate in a third-year review process that occurs at the department level. This includes preparation of a specific collection of materials (to be provided by the department) that is reviewed by the Department Faculty Review Advisory Committee (DFRAC), the department chair, and the dean. The results of the review assist the faculty member in preparing for the tenure review.

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**3.3 Review for Tenure & Promotion**

The tenure review occurs in the sixth year of performance. The HOP Reappointment, Tenure, and Promotion section provides details about the process, and each department has specific procedures that can support preparation. http://www.utsa.edu/hop/chapter2/2-10.cfm In general, tenure track faculty are encouraged to:

- Keep copies of all published materials (research articles, technical reports, articles in press, grant applications, etc.)

- Keep all documentation of professional activities, including conference attendance and presentations, workshops, volunteer activity, etc.

- Keep all of your course evaluations scores and track your teaching performance over time
• Keep copies of course materials, particularly syllabi that must be included in the annual, third year, and tenure review. Other materials may include course handouts, digital materials (included web pages), student work, other evaluations, exams, or other assessments, etc.

• Work with a mentor in your program and/or department chair to review your progress and make recommendations on your progress.

Promotion and Tenure Process

The following information is available at:

http://provost.uta.edu/home/evaluation/PromotionTenure/

https://www.uta.edu/hop/chapter2/2-10.html

What is Tenure?

Tenure: Tenure denotes a status of continuing appointment as a member of the faculty at UTSA. Only members of the faculty with the academic titles of Professor or Associate Professor may be granted tenure. Only untenured members of the faculty with the academic titles of Instructor, Assistant Professor, or Associate Professor are tenure-eligible and are hereafter designated as “tenure-track” faculty. Tenure may be granted at the time of appointment to the rank of Professor or Associate Professor, or tenure may be withheld pending satisfactory completion of probationary service.

Principles Guiding Promotion and Tenure

For general guidelines to the criteria expected for successful promotion and tenure, please see the UTSA Handbook of Operating Procedures, 2.10 “Faculty Reappointment, Promotion, and Tenure.” Although specific expectations vary by discipline and by other guidance put forth by the Academic Colleges and individual Departments, the over-arching university standards for excellence that comport with the university’s goals are described below.

Principles Guiding Tenure

Central to UTSA’s future is to join the community of premier, national Carnegie “Research 1” and AAU-like research universities. Consequently, our standards for scholarly achievement and academic excellence and the attendant decisions concerning the awarding of tenure to faculty are commensurate with this aspiration. What defines these institutions at the core is scholarly excellence in all its varieties — from fundamental, interdisciplinary, applied, community engaged, and translational - particularly relevant to UTSA as an urban-serving, multicultural, engaged university. Furthermore, we value and recognize the pivotal role of faculty in our interconnected, mutually supportive institutional goals of student success and excellence through innovation. Accordingly — and fundamental to our university’s mission — successful applicants for tenure and promotion will have the following attributes:
• **Significant scholarly contribution** as active researcher, scholar, and creative artist. Successful applicants will be engaged in discovery — exploring the nature of the world and the diverse human condition in new ways — which advances new knowledge, perspectives, and understanding.

• **Independence.** Work put forward as a part of this evaluation shall include ideas and concepts developed by the applicant that are beyond those explored in the applicant’s graduate dissertation and thesis, as well as distinct and distinguishable from those of mentors, advisors, collaborators, or colleagues.

• **Progressive record of achievement.** Academic efforts and outcomes should build and unfold, showing evidence of ongoing and evolutionary development of expertise, skills, and accomplishments.

• **Innovation.** Works put forward as a part of this evaluation should break new ground, advance new understanding, or improve learning or inclusion (e.g., utilizing or developing new pedagogical approaches or evaluation methods in novel instructional activities; disrupting current thinking by integrating threads; connecting or integrating methods from multiple disciplines that may reveal new lines of inquiry or pedagogy; or translating scholarly outcomes into new products, technologies, or programs; to name a few).

• **National / International Dissemination.** Scholarship by the faculty member should have broad dissemination in top-rate venues of scholarly discoveries, works and creations, manifested by, for example, publications, exhibitions, reviews, performances, products, technologies, presentations, or proceedings extending to scholarly communities nationally and internationally, or authoring widely adopted textbooks, national society presentations, federal grants, or national awards for pedagogical innovation or systematic evaluation of instructional methodology.

• **Impact.** Discoveries, works, and creations that “matter,” addressing important and unresolved questions or matters in a field or area of inquiry, including interdisciplinary, and as such, are cited and recognized by other researchers, scholars, or creative artists. Impact can be evinced by, for example, citations, references, honorifics and similar recognition, patents or commercialization, programs, policies, grants, or other similar contractual awards. Examples of impact might include applying pedagogies that measurably improve student learning and success or that expand access or inclusion; translating a new idea into a community service program to promote positive change; serving on a national advisory panel that propels new legislation or public discourse; or translating findings into technologies, products, and other entrepreneurial activities.

• **Benefit.** Academic efforts and outcomes provide recognizable value. Examples might include scholarship that makes available opportunities for undergraduate and/or graduate students, particularly those from underrepresented groups, to be involved personally in the act of discovery, scholarship, and creation; activities that model the excitement of intellectual engagement to promote lifelong learning or uses inquiry to systematically demonstrate the application of new pedagogy on classroom outcomes; or service to the discipline or area by serving as an evaluative reviewer.

• **Engagement.** Examples of engagement might include fostering the success and development of students into transformative leaders of a diverse, inclusive society within the local to global context; serving with distinction in roles to support a federal agency or institution, academic society, community agency, or private and not-for-profit industry; advancing UTSA as an exemplar of innovative excellence through service that substantively positively impacts the university’s trajectory and its effects towards our goals.

• **Bearer of the standard of the university’s future.** Contributions by the faculty member should measurably improve the department, college, and university by raising the standard for the next generation of tenure-track faculty at UTSA. Each department and college and leader must consciously ask the question, “Does this faculty member raise the level of our department, college, and university by their presence, activity, and impact, or not?” If the answer is not affirmative, then tenure should not be recommended.

For tenure-track faculty candidates with years in faculty rank (or equivalent; note, NOT including graduate or post-doctoral work) gained at other institutions, the review process including the departments, colleges, and the university levels shall include consideration of any scholarly productivity and impacts, teaching excellence, and service participation completed prior to joining UTSA as faculty.

**Early Tenure.** Tenure-track faculty may be considered early for award of tenure and promotion, that is, before the beginning of the sixth year of the probationary period. However, the expectation is that early tenure is reserved for faculty with demonstrated exceptional achievements relative to years in rank in research, scholarship and creative
activity, instruction, and service. As such, although the overall record for scholarly achievement, teaching excellence, and participation in service for an “early” candidate shall be no less in terms of both quantity and quality to that of a successful candidate coming up in the expected sixth year, a candidate who is showing “good progress” toward tenure is not appropriate to be considered for early tenure.

For tenure-track faculty candidates with years in faculty rank (or equivalent, NOT graduate or post-doctoral appointments) gained at other institutions, the resultant scholarly productivity and impact, teaching excellence, and service participation completed prior to joining to UTSA as faculty shall be included as a part of the evaluation for tenure and promotion, including early tenure.

Before initiating the process for an early tenure and promotion consideration, tenure-track faculty should consult with the cognizant chair and dean. If there is not unqualified support for an early application, it is most prudent to apply for promotion and tenure on the expected schedule.

A final decision to “hold without prejudice” an early application for tenure is not a rejection or a denial, but simply a statement that the application is not yet ready for an affirmative decision.

Promotion and Tenure Application Guidelines

This set of guidelines provides information for faculty applicants for promotion and tenure as prescribed by the Handbook of Operating Procedures (HOP), chapter 2.10 “Faculty Reappointment, Promotion, and Tenure,” and for faculty review advisory committees (FRACs), department chairs, and deans involved in the review process. These guidelines are reviewed annually and updated as needed by the Provost and Academic Affairs staff.

The process of promotion and tenure is one of the most important activities undertaken by the university each year as it is one means by which the university upholds high standards and expectations for its faculty. It is the incumbent responsibility of all who are involved in the review process to read all applicable materials, deliberate the strengths and weaknesses of each case in good faith, independence and with objectivity, and to observe confidentiality concerning the views of others, as revealed during review discussions. A respectful, thorough, and objective review of faculty accomplishments depends upon the conscientious efforts of all participants in the review process.

UTSA’s process is intended to be as forthright and transparent as possible, and as such, guidance on the respective roles and responsibilities, processes, and criteria are provided here. Questions concerning the university’s procedures for promotion and tenure may be directed to Academic Affairs.

For complete information on the Promotion and Tenure Process visit:

http://provost.utsa.edu/home/evaluation/PromotionTenure/

https://www.utsa.edu/hop/chapter2/2-10.html
Teaching and Students
Section 4

4.1 Overview of UTSA Enrollment

The COEHD has approximately 5,141 students and continues to grow. UTSA student demographics indicate a diverse population:

<table>
<thead>
<tr>
<th>Enrollment Type</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total UTSA Enrollment</td>
<td>32,594</td>
</tr>
<tr>
<td>Undergraduate</td>
<td>27,932</td>
</tr>
<tr>
<td>Graduate</td>
<td>4,662</td>
</tr>
<tr>
<td>Hispanic</td>
<td>18,071</td>
</tr>
<tr>
<td>Black</td>
<td>2,674</td>
</tr>
<tr>
<td>Total Minority</td>
<td>23,955</td>
</tr>
<tr>
<td>Total % Minority</td>
<td>73.5%</td>
</tr>
</tbody>
</table>

For more detailed information regarding the COEHD, see the annual report.

The COEHD’s commitment to supporting our diverse population is articulated in our mission as well as initiatives such as the Academy for Teaching Excellence (ATE). ATE prepares teachers to teach diverse student populations and for increasing the number of culturally and linguistically diverse students who enroll and graduate with bachelors and advanced degrees in education.

4.2 Scheduling Courses

Program coordinators typically work with individual faculty members to determine when courses are scheduled, course size, and course format. However, depending on the size of a given program and the number of sections of a given course, teaching schedules will vary from semester to semester.

4.3 Preparing to Teach

Semester Calendar

Deadlines are noted in the UTSA Academic Calendar, which is updated regularly. It is a good idea to add student deadlines in your course calendar, i.e. drop dates, graduation application deadlines, etc. Students are restricted to add/drop deadlines. Instructors may be asked to add a student after a course has reached maximum enrollment. Consider such requests carefully since course enrollment caps are often determined by number of seats in your assigned classroom. As per the fire marshal requirement, do not allow more students in your class than the room capacity allows.
**Procedures to Add a Closed Class**

Most undergraduate classes close when they are at maximum room capacity. However, some courses have been “capped” and will close even though there are chairs available in the classroom (e.g., C&I 4403 and C&I 4303 are capped at 20.) Graduate courses will likely close while there is room available.

**Adding Students to a Closed Class**

When the classroom is at full capacity, students may not be added. They may continue to try to register for the course until the last day to add since other students drop the class. Since registration is computerized, there is no need for you to keep a waiting list.

When the class is closed but there are still chairs available in the classroom (i.e., the class is capped at 20 and the classroom will hold a maximum of 35), the student will bring an “Add Form” for your signature.

In cases such as this, the student must obtain an Add Form and the necessary approvals. For undergraduate students these include: the instructor, the advisor in the advising center, and the department head. Graduate students must obtain approvals from the instructor and the Graduate Advisor of Record or the department chair or the Associate Dean for Graduate Studies.

Any adds after census date are greatly discouraged and require the signature of the dean or one of the associate deans and the Vice-President for Undergraduate Studies (for undergrads) or the Dean of the Graduate School (for grad students).

Once the necessary approvals are obtained, undergraduate students should go to Enrollment Services temporarily located at JPL 1.01.04 or the FS 2.400 (DT). For classes within the

**College of Education and Human Development, Graduate Students should contact the Student Development Specialist located in each department. The Student Development Specialist will assist students with department overrides and/or other related questions.**

**Teaching on a Different Campus**

If your office is on one campus and you are teaching on the other campus, your department will assign you an office space to work out of while you at the ‘other’ campus.

If the Department Office is on the 1604 campus and your class meets Downtown, go to the COEHD Downtown Campus Dean’s Office (DB 4.226) for limited faculty support and assistance.
If you are teaching a course in Department of Counseling, Educational Psychology, or Educational Leadership & Policy Studies on the Main Campus, faculty support and assistance at the Main Campus is currently not available. Please contact your department administrative support ahead of time for assistance with copies or class materials.

COEHD Downtown Dean’s Office Support
The Downtown COEHD Dean’s Office provides limited support to faculty housed at the Main Campus, who are teaching at the DT campus during the semester. This applies to both tenure track and non-tenure track faculty. TT and NTT faculty whose department office is at the DT campus should contact their department office and administrative staff for support.
The COEHD DT Dean’s Office is located in the Durango Building, room 4.226. The office telephone number is 210-458-2610.

Limited Services
Shared Office Space:
The DT Dean’s Office provides shared office space for faculty housed at the Main Campus who are teaching at the DT campus during the semester. Each space has a monitor and computer, and you may log in with your abc123. If you need a shared office space to meet with students for the semester, please call the DT Dean’s Office at (210) 458-2610.

Copier/Printer Allocation:
Every faculty member teaching DT has a semester print/copy allocation and print/copy code to the Lexmark printer in the copy room in DB 4.226. The allocation is for black/white copies only. If you require color copies, please coordinate with your home department.

If you do not have the Lexmark printer installed on your computer DT, please email COEHD.TechX@utsa.edu, and one of the COEHD IT staff will install it on your computer.
Semester allocations cannot be increased. Once the print/copy allocation is reached, you must coordinate with your home department for copies/printing.

Printing Assistance:
The Administrative Associate or designated office staff can print files for you in an emergency situation where you are not able to send the print job, but everyone should be printing and copying directly from their computer with their individual code and using their allocation.

If you do not have a code and are teaching DT this semester, please call the DT Dean’s Office at (210) 458-2610.

Supplies:
The DT Dean’s Office provides basic supplies for each shared office desk/area such as note pads, Post-its, pens, pencils, etc. You may check-out markers and flipchart paper for classroom use.
One ink cartridge is provided for shared offices with printers. For additional cartridges, please contact your department office so they can provide additional ink cartridges.

DT Office Hours:
The office and copy room are normally open M-F from 8:30 am to 5:30 pm. When the Administrative Associate needs to attend a training, she sends emails to let faculty know of an office closure. Office hours will vary during times of staff vacancies.

Course Formats
Course formats are articulated in different ways. The format of the course can impact course scheduling and location.
• **Field-based courses**: Some courses are held in schools or other areas for the duration of a semester. Offering a course in the field requires special permissions and arrangements. Enrollment in field-based courses is limited.

• **Seminar**: Seminars are small, discussion-based courses that are usually only offered for advanced undergraduate or graduate levels. Enrollment is typically limited.

• **Lecture**: Lecture classrooms vary in size depending on department needs and historical enrollment patterns of a given course.

• **Academic Lab**: Academic labs are specific to a discipline, i.e. science, BBL, etc.

• **Computer Lab**: COEHD computer labs are available on a per class meeting basis or for an entire semester at both the 1604 and DT campuses.

• **100% online**: No campus classroom is required and all course activities are conducted online.

• **Blended or Hybrid**: Less than 1/2 of a course is held in a campus classroom. The remaining interactions are conducted online.

### Accessing Your Class Roster

You may print your class rosters (via the Banner system) at any time during the semester. If you need further assistance with this process, you may contact your departmental office.

- To obtain your class roster, go to [http://www.utsa.edu](http://www.utsa.edu).
- Click on “myUTSA,” then click on “ASAP.”
- Then click on “Login to ASAP.”
- Click on “Faculty Services” and scroll down to “Summary Class List.”

### Creating a Syllabus

Probably the most formal relationship you establish with students is through the course syllabus. As the number of students taking courses in the College has grown, so have the number of problems related to misunderstanding of course expectations and instructor policies. To help alleviate some of those problems, you should adhere to the following guidelines pertaining to syllabi.

**Evaluation Methods Employed in the Course**

You are required to inform students (prior to the end of the add/drop period) about how they are going to be evaluated in the course. This information should be as specific as possible. These methods may be changed during the semester provided that no student is penalized by the change. *(HOP, Chapter 2.17)*  PLEASE NOTE: Normally, final examinations should be given in all courses. “The scheduling of examinations and quizzes, with the exception of laboratory examinations, is prohibited during the last week of classes in the fall and spring long semesters.” Therefore, all final exams should be scheduled during the final exam time period assigned for that purpose.
Administrative Drop. Instructors may not drop students for non-attendance. See the Information Bulletin online for more information. (http://www.utsa.edu/infoguide/) In instances after the drop date where there are documented extenuating circumstances, an undergraduate student should initiate the process by contacting you. If you believe a “drop” is warranted, contact an associate dean for further direction.

Medical or Mental Health Drop. For a medical drop, the student should contact Health Services (http://www.utsa.edu/health/) and write a letter requesting course-load reduction due to a medical condition and provide supportive documents. For a mental health drop, the student should contact Counseling Services (http://www.utsa.edu/counsel/) and write a letter requesting course-load reduction due to a mental health condition and provide supportive documents. Health Services or Counseling Services will take it from there.

Course Incomplete. To be eligible for an incomplete, students must have completed at least three-fourths of the course and be passing. (See Information Bulletin for more information.) To give a student an “Incomplete” in your course, you should fill out the Requirements for Removal of Incomplete form online at the time grades are due. Your department may have additional guidelines regarding incompletes.

Attendance and Class Participation. Attendance and class participation are required in all remedial courses. Students are expected to regularly attend and participate in all other courses. If either attendance or class participation is listed as required and a part of the grade, you must maintain records of when you take attendance and must demonstrate that the class participation grade is applied consistently to all students. (HOP, Chapter 5.9)

Make-Up Work. Students celebrating religious holidays and students absent on official University business must be allowed to make up work they miss. Any other make-up work is at the discretion of the instructor, but your policy on make-up work must be applied uniformly to all students. (HOP, Chapter 5.9)

Student Judicial Affairs. The Office of Student Judicial Affairs (OSJA) administers matters arising from student conduct on campus. This includes, but is not limited to, issues regarding lack of civility in the classroom and academic dishonesty. For more information regarding faculty rights and responsibilities consult their web site (http://www.utsa.edu/OSJA/index.cfm) or call 210-458-4720.

Scholastic Dishonesty, Particularly Plagiarism. Scholastic dishonesty is considered a student discipline issue. You may not penalize a student for scholastic dishonesty without following procedures outlined in the Handbook of Operating Procedures. (HOP, Chapter 2.37) We encourage you to include the following statement in your syllabus:

Students are expected to be above reproach in scholastic activities. Students who violate University rules on scholastic dishonesty are subject to disciplinary penalties, including the possibility of failure in the course and dismissal from the University. According to The Regents’ Rules and Regulations, Part One, Chapter VI, Section 3, Subsection 3.2, Subdivision 3.22, “Scholastic dishonesty includes, but is not
limited to, cheating, plagiarism, collusion, the submission for credit of any work or materials that are
attributable in whole or in part to another person, taking an exam for another person, and acts
designed to give unfair advantage to a student or the attempt to commit such acts." Since scholastic
dishonesty harms the individual, all students, and the integrity of the University, policies on scholastic
dishonesty will be strictly enforced.

Criminal Background Checks. *Information regarding background checks will be distributed by the Director of School
Partnerships at the beginning of each semester. Instructors must not allow students in the field until notification is
received from the Director of School Partnerships.*

*Each student should submit a background check authorization form to the Teacher Education Office prior to
enrolling in their first field-based COEHD course. The form will remain on file while the student attends UTSA and
will be submitted each semester to the appropriate school district for each field placement.*

*Please include the following statement on your syllabus for all undergraduate courses:*

Criminal background checks will be conducted by area ISDs and other receiving agencies on all students
enrolled in selected undergraduate courses in the College of Education and Human Development
(COEHD). Since observation and interaction with minors is required for successful completion of
degree programs in the COEHD, students who do not have a clear criminal background check may not
be able to continue in the programs of the College.

Students with Disabilities. *Students with disabilities are encouraged to register with the Office of Disability Services
located in MS 2.03.18, (210) 458-4157 (Voice), (210) 458-4981 (TTY), or UTSA Downtown, FS 1.526, (210) 458-2816,
in order to receive support services.*

Special Requirements. *Field trips or unique equipment or supplies that must be purchased for the course should be
identified in the syllabus.*

Office Hours. *These should be listed in the syllabus and must be posted on your door. If you do not have an office
or share an office, we ask that you make yourself available to your students. This may be in the classroom prior to
and/or after your class. Please make use of your best judgment when sensitive or confidential topics are discussed.*

*Obviously, the syllabus will contain a variety of other information related to the conduct of the course, among
which may be*

- course goals and objectives
- textbooks and reading assignments
- important dates
- a course calendar or schedule
• if you are teaching in teacher education, list any TExES competencies addressed in your class. Consult the SBEC web page for a complete listing of competencies.

There are a number of policies contained in the UTSA Handbook of Operating Procedure (HOP) that will give you guidance related to other classroom issues such as eating and drinking in the classroom, final examinations, use of tape recorders, and releases for field trips. The HOP is available on-line at: http://www.utsa.edu/hop/.

Finally, your department may provide additional information on classroom policies and procedures related to the students. Please do not hesitate to contact your department head or the dean’s office any time you have questions related to these issues.

4.4 Textbooks and Course Materials

Departments have different time lines and procedures for ordering books, but in general these are ordered early in the semester preceding the semester in which the course is scheduled. Textbooks can be ordered online through the UTSA bookstore.

You may require other materials for courses, but these should be clearly stated in the syllabus and costs to the student should be kept to a reasonable amount. Some courses have fees associated with them that can cover course materials, either for classroom instruction or class sets that can be used by students. Check with your department to see if such fees are associated with courses that you teach.

4.5 Emergency Issues

In case of ANY emergency or concern, call UTSA Police Dispatch at Ext. 4242 (210-458-4242).

WEATHER-RELATED CAMPUS INFORMATION OR CLOSINGS, call 210-458-SNOW

4.6 Support for Teaching

If you have a class with an enrollment of over 60 students, you may qualify for a reader/grader to assist you with course assessments. Your department chair will determine whether you qualify.

The UTSA library offers instructional presentations and classes on a variety of topics. You may request a presentation for your class or schedule a session that students can attend.

The UTSA Teaching Excellence Advancement and Mentoring (TEAM) Center offers a variety of resources and supports. Faculty development opportunities, workshops, ParScore grading, resources, and just-in-need instructional support are available.
4.7 Graduate Student Advising and Supervision

Almost all tenure-track and tenured faculty are responsible for advising graduate students about their program of study and post-graduate plans. Your department and program chairs work with your department Student Development Specialist (SDS) to provide organized advising. The SDS is the first point of contact for graduate students who may inquire about programs of study, admission or graduation deadlines, or other information. The SDS refers graduate students to advisors to make plans for a course of study.

4.8 Undergraduate Student Advising

CFAC vs. COEHD Advising & Certification Center

The Colleges’ Freshman Advising Centers (CFAC) (1604 Campus) assists freshmen (students with less than 30 hours) and transfer freshmen with declared majors. The College of Education and Human Development (COEHD) Undergraduate Advising and Teacher Certification Center (1604 Campus) assists sophomores and above (students with 30+ hours).

Colleges’ Freshman Advising Center Information:

<table>
<thead>
<tr>
<th><strong>Web-site:</strong></th>
<th><a href="http://www.utsa.edu/cfac/">http://www.utsa.edu/cfac/</a></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Location:</strong></td>
<td>MS 2.02.18</td>
</tr>
<tr>
<td><strong>Telephone:</strong></td>
<td>210-458-5170</td>
</tr>
<tr>
<td><strong>Fax:</strong></td>
<td>210-458-6281</td>
</tr>
<tr>
<td><strong>E-mail:</strong></td>
<td><a href="mailto:cfac@utsa.edu">cfac@utsa.edu</a></td>
</tr>
<tr>
<td><strong>Advisors:</strong></td>
<td></td>
</tr>
<tr>
<td>Jim Aviles</td>
<td><a href="mailto:james.aviles@utsa.edu">james.aviles@utsa.edu</a></td>
</tr>
<tr>
<td>Rhonda O’Cana</td>
<td><a href="mailto:rhonda.ocana@utsa.edu">rhonda.ocana@utsa.edu</a></td>
</tr>
</tbody>
</table>

College of Education and Human Development (COEHD) Undergraduate Advising and Teacher Certification Center Information

<table>
<thead>
<tr>
<th><strong>Web-site:</strong></th>
<th><a href="http://coehd.utsa.edu/Students/Advising/index.htm">http://coehd.utsa.edu/Students/Advising/index.htm</a></th>
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</thead>
<tbody>
<tr>
<td><strong>Location:</strong></td>
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</tr>
<tr>
<td><strong>Telephone:</strong></td>
<td>210-458-4424</td>
</tr>
<tr>
<td><strong>Fax:</strong></td>
<td>210-458-5410</td>
</tr>
<tr>
<td><strong>E-mail:</strong></td>
<td><a href="mailto:COEHDAdvising@utsa.edu">COEHDAdvising@utsa.edu</a></td>
</tr>
</tbody>
</table>

The Downtown Undergraduate Advising Center (DTUAC) assists all majors regardless of classification

<table>
<thead>
<tr>
<th><strong>Web-site</strong></th>
<th><a href="http://www.utsa.edu/dtuac/">http://www.utsa.edu/dtuac/</a></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Location:</strong></td>
<td>BV 1.304</td>
</tr>
</tbody>
</table>
Telephone: 210-458-2550
Fax: 210-458-2575
E-mail: dtadvising@utsa.edu

It is in the student’s interest to stay with one Advising Center to assure continuity.

Consult the Undergraduate Student Handbook (on the COEHD web site) for more detailed information regarding policies, procedures, and academic advising.

4.9 Professional Standards of Performance and Referrals

The COEHD is unique in that it has articulated two sets of standards for students: Fitness to Teach (HOP 5.15 Student Fitness to Teach) and Fitness to Practice (HOP 5.16 Student Fitness and Performance). Student accountability and referral processes are associated with each set of standards.

UTSA also offers counseling services to students.

If you find that students require help with basic skills, they can be referred to the Tomas Rivera Center. The center provides services for undergraduate and graduate students in a variety of areas.

4.10 Independent Study, Thesis, and Dissertation Supervision

Independent study courses are generally offered when a program’s scheduled courses do not match a student’s needs or interests. Faculty may agree to supervise an independent study student at their discretion but are advised to only do so when there is a high need and level of commitment on the part of the student. Check with your department about independent study requirements and restrictions (e.g., a written syllabus, documentation of student work, etc.).

A thesis is completed in fulfillment of a master’s degree. Students who completed a thesis do not take comprehensive exams. Faculty may be asked to chair or be a member of a thesis committee.

A dissertation is completed in fulfillment of a doctoral degree. The department, college, and university have requirements about completion of a dissertation. More information about the thesis and dissertation process can be obtained from the Graduate School.

4.11 Student Support

Students may enter the university with needs that require support that an instructor cannot provide alone. UTSA offers a variety of services that can help students be successful. Tomas Rivera Center for Student Success (TRC) is an institutional academic support unit dedicated to providing services that will promote student success at both the undergraduate and graduate levels.
Disability Services (DS) at the University of Texas at San Antonio promotes equal access to all university programs and activities for students with disabilities.

Counseling Services offers students and the campus community a variety of professional services. These include:

- **The Ally Program** includes faculty, staff, and students at UTSA who provide a supportive and welcoming environment for gay, lesbian, bisexual, and transgender (GLBT) students.
- **Career Counseling** provides direct services to students requiring assistance with the developmental processes of career and vocational decision-making.
- **The Recovery Center** provides individual alcohol and drug related issues consultations, substance abuse assessments and feedback, and referrals for education and other support services to students dealing with alcohol and drug issues, including maintaining recovery.

## Service

### Section 5

#### 5.1 Areas of Service

Service is a valuable part of being a member of the university and the college. There are many opportunities to be of service at various levels. Tenure-track and tenured faculty members are expected to devote time to service work. Service efforts are a part of the annual review and promotion process. UTSA includes the following areas as service:

A. Advising of graduate students, counseling, and other student services

B. Administrative and committee service in the Department, College, University, and profession

C. Public service to the community, state, and nation

For additional information, see Section 3 for the Annual Review Checklist and Tenure and Promotion criteria.

#### 5.2 University Service

There are many opportunities to serve at the university level. There are standing committees that require representation from colleges, departments, and faculty. Ad Hoc committees are often formed to investigate issues, develop plans, hire administrators, plan events, etc. The Office of Student Activities maintains a Speaker’s Bureau.
list that is shared with students and community members alike. Collaboration with other departments, including grant work, may also be considered service at the university level.

### 5.3 COEHD Service

The COEHD has standing committees that have various terms of service and requirements for appointment that are described in the COEHD bylaws (can be downloaded from this link). Additionally, there are Ad Hoc committees formed on the basis of special projects or needs. Appointment to all committees varies, so check with your department chair about your qualifications to serve at the college level. Service may also include helping to coordinate events, creating documents, representing the college at public events, etc.

### 5.4 Department Service

Like the college, departments all have standing and ad hoc committees. Additionally, faculty may advise graduate students, work with student organizations, or coordinate a program.

### 5.5 Professional and Community Service

Professional and community service is core to the college vision and mission. UTSA provides connections to community opportunities. Faculty and students are good sources of community as well as professional service opportunities.

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## Research

### Section 6

Research processes and expectations vary by discipline and department. It is important to review the accomplishments and expectations of your colleagues as you formulate and implement your research agenda. There are many opportunities for collaboration in the college and across campus. The COEHD's commitment to community involvement also means that there is opportunity for work with local schools, school districts, and other organizations.

### 6.1 Internal Review Board (IRB) process

All research proposals should be reviewed by the IRB. The IRB website [http://vpr.utsa.edu/oric/irb/](http://vpr.utsa.edu/oric/irb/) provides thorough details about the process of review as well as timelines for review. Be sure to give at least two months for the IRB process, if not longer.
As of September 1, 2007, all faculty or anyone who interacts with human subjects must complete the UTSA IRB educational requirements to get a new approval or re-approval of a currently approved study. Training modules may be accessed at http://www.citiprogram.org/. If you have had an NIH grant within the last three years, you are exempt at this time. Researchers will need to update this training every three years. For additional information or clarification, contact the IRB office at 210-458-6473 or irb@utsa.edu.

6.2 Support for Research

There are many supports offered to faculty for research. Dr. Bertha Perez, Associate Dean for Research, can assist in locating and applying for funding and research opportunities. Dr. Perez can be reached at MB 3.304 (210-458-4416).

The UTSA library has an extensive assortment of print materials and electronic databases as well as an efficient interlibrary loan process. Some computer labs provide various data analysis software, and special requests can be made for a copy. For labor-intensive projects, faculty members may be able to request a Graduate Research Assistant through their department. Although GRA access varies by department (depending on numbers of students available in graduate programs) students are typically assigned 5-10 hours per week per semester.

6.3 Research Tips

Keep in mind that expectations and suggestions vary by discipline. The following suggestions are generic at best and are not intended to be prescriptive.

- Plan a three to five year research plan.
- Focus on your primary interest and follow these in your research and grant proposals.
- Seek out opportunities to apply for or be a part of a funded grant that provides research opportunities.
- Identify a willing colleague to review your IRB proposal and drafts of papers to be submitted for publication.
- Keep in mind that the IRB, data collection and analysis, writing, and review process may take a year or more.
- Focus on research publications in peer reviewed journals.
- Have a balance between sole and multiple authored articles.

6.4 Grants
The COEHD has a strong history of obtaining external funding. Current COEHD grant and special projects can be viewed here. UTSA’s Office of Sponsored Programs provides many useful resources that can help you write a successful grant proposal.

The COEHD Grant Development Coordinator is John Alvarado, who can be reached at MB 3.484 (210-458-6695). Angela D. Cooke is the Grants and Contracts Coordinator who can also be reached at MB 3.484 (210-458-6852).

The COEHD supports an annual competition for small research grants, pending available funding. This grant is announced in the fall semester and is overseen by the College Research and Development Committee (CRDC).
Technology

Section 7

Technology hardware, software, and connectivity are all important for all faculty members to do their jobs. Tenured and tenure-track faculty are all provided a university computer and campus telephone with a personal phone number. Computers are equipped with basic software: Internet browser, Microsoft Office, and virus protection. Other applications vary by college, department, and program. Faculty members can also purchase software from UTSA for use on their own personal computer.

7.1 Technology Services and Supports

The college and university provide services and support to faculty members. If you do not find what you need in this area, contact the COEHD IT staff. For example, perhaps you need to create a poster for a research presentation. The computer labs at the downtown campus (in FS 3.418) and at the main campus (MB 0.330) have a poster printer. For further details, email kendra.michael@utsa.edu (Main Campus) or lisa.romo@utsa.edu (DT campus).

Technology Staff include the following:

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Location</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>TBA – Fall 2007</td>
<td>Manager, Instructional Technology</td>
<td>TBA</td>
<td>TBA</td>
<td>TBA</td>
</tr>
<tr>
<td>Jorge Garza</td>
<td>Systems Analyst II</td>
<td>MB 1.410</td>
<td>210-458-4035</td>
<td><a href="mailto:jorge.garza@utsa.edu">jorge.garza@utsa.edu</a></td>
</tr>
<tr>
<td>Marisol Johnson</td>
<td>Information Technology Associate I</td>
<td>MB 1.410</td>
<td>210-458-4035</td>
<td><a href="mailto:marisol.johnson@utsa.edu">marisol.johnson@utsa.edu</a></td>
</tr>
<tr>
<td>Don Stofko (DT)</td>
<td>Network Support Specialist II</td>
<td>FS 3.412A</td>
<td>210-458-2631</td>
<td><a href="mailto:don.stofko@utsa.edu">don.stofko@utsa.edu</a></td>
</tr>
<tr>
<td>Humberto Varela</td>
<td>Computer User Services Assistant</td>
<td>MB 1.410</td>
<td>210-458-5438</td>
<td><a href="mailto:humberto.varela@utsa.edu">humberto.varela@utsa.edu</a></td>
</tr>
<tr>
<td>Tony Debarros</td>
<td>WebCT Associate for COEHD</td>
<td>MB 3.448</td>
<td>210-458-4519</td>
<td><a href="mailto:tony.debarros@utsa.edu">tony.debarros@utsa.edu</a></td>
</tr>
</tbody>
</table>

COEHD Technology Support Services

We are here to provide technology support services to COEHD faculty and staff. Our responsibility is to handle technical issues that faculty or staff have with their desktop computers or other technology assets. Please don’t hesitate to call or contact us.

Technology Support Services available:

- New computer setup
- Data Migration (New system? Let us help you move your data.)
- Software Installation
- Hardware Inventory and Analysis
- Network Connectivity/Troubleshooting (including VPN)
Phone Support / Triage:
Main or Downtown Campus:
(210) 458-4035

Email Incident or Service Requests:
coehd.techx@utsa.edu

Walk-Up Tech Support:
Main Campus (MB 0.330)
Downtown Campus (FS 3.418)

COEHD Technology Committee
The college has a Technology Committee that includes representatives from each department. The committee makes recommendations about services, supports, policy, and planning.

Many services and supports are provided for faculty. In the fall of 2007 an Instructional Technology Manager will provide oversight of college technology activities and staff. The following chart details current services.
<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Contact</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Faculty Web Pages</td>
<td>Each faculty member has the ability to set up their own web site. The COEHD staff can set up an account and give you access.</td>
<td>Marisol Johnson MB 1.410 210-458-4035</td>
<td>COEHD</td>
</tr>
<tr>
<td>Classroom Equipment</td>
<td>Equipment access varies across campuses and classrooms. Most classrooms at the downtown and 1604 campus have internet access, computers, and projectors. Some have document projectors. If the classroom to which you have been assigned does not have the technology you need, it can be ordered.</td>
<td>See the Classroom Equipment for the office that serves your classroom.</td>
<td>Distance Learning &amp; Academic Technology (DLAT)</td>
</tr>
<tr>
<td>COEHD Computer Labs</td>
<td>The college supports two computers labs at the downtown campus that can be reserved for courses, for class visits, or for special events. The 1604 campus has 2 computer labs, one is an open lab specifically for student use and the other is a Teaching Lab that can be reserved for courses.</td>
<td>DT campus labs – Don Stofko FS 3.412A 210-458-2631 1604 Campus labs– Marisol Johnson MB 1.410 210-458-4035</td>
<td>COEHD</td>
</tr>
<tr>
<td>WebCT</td>
<td>Support for creating, managing, and organizing WebCT course sites. See the Online Helpdesk for Faculty.</td>
<td>Tony DeBarros MB 3.448 210-458-4519</td>
<td>DLAT</td>
</tr>
<tr>
<td>Instructional Design</td>
<td>Assists with designing online courses, materials, and assessments. By appointment.</td>
<td>Lavonne Grandy MS 3.02.28 210-458-6144</td>
<td>DLAT</td>
</tr>
<tr>
<td>Video Services</td>
<td>Video conferencing for classes, workshops, administrative meetings, professional events, virtual field trips.</td>
<td>Robert Granado BB 3.02.26 210-458-7375</td>
<td>DLAT</td>
</tr>
<tr>
<td></td>
<td>Streaming video for courses, lectures, guest speakers, and special events over the Internet using RealPlayer.</td>
<td>Robert Granado BB 3.02.26 210-458-7375</td>
<td>DLAT</td>
</tr>
<tr>
<td></td>
<td>Video Production for classes, grants, promotion, etc. Fees will apply for development.</td>
<td>Ernest Hernandez MS 2.01.14 210-458-5860</td>
<td>DLAT</td>
</tr>
<tr>
<td>Parscore</td>
<td>This electronic grading system can provide fast and accurate grading of multiple-choice tests.</td>
<td>Diana L. Amis MS 3.02.28 210-458-4052</td>
<td>DLAT</td>
</tr>
<tr>
<td>Hardware, software, and connectivity problems</td>
<td>If you have problems with your university provided equipment and software or connecting to university services from your computer, the Information Technology Helpdesk can often solve problems over the phone. If not, they will make a visit to your office, or you can take your equipment to the Helpdesk office at the 1604 campus at SB 1.01.10.</td>
<td>210-458-5538</td>
<td></td>
</tr>
</tbody>
</table>

7.2 University Graphics and Templates
The UTSA communication department provides university logos and trademarks, photos, presentation templates, and website templates for institutional use. If you are creating brochures, web sites, fliers, and presentations, you may want to check the copyright free materials.

### 7.3 Special Requests for Hardware or Software

If you need equipment or software that is not provided to you, first check with your department chair for available funds. Some courses have attached to them special fees that can cover the cost of course-specific materials, either for the student or for instructional purposes. The COEHD IT unit may also have funds for special needs. Additionally, technology needs can be written into a grant proposal.

**COEHD Listserve**

The COEHD listserve is used to communicate announcements and events for COEHD. The listserve is for current COEHD faculty and staff only.

The listserve address is: coehd@lists.it.utsa.edu. Once you have permission, you may send out department and college related announcements by sending to the address above.

The COEHD listserve is managed by:

**Dr. Vittorio Marone**

Assistant Dean for Graduate Studies and Associate Professor, Interdisciplinary Learning and Teaching

210-458-7283

vittorio.marone@utsa.edu

Please contact Dr. Marone to be added/obtain permission to the COEHD listserve.
COEHD Leadership Team

Dean

Dr. Margo DelliCarpini
Dean, College of Education and Human Development

Associate & Assistant Deans

Dr. Belinda Flores
Associate Dean for Professional Preparation, Assessment, and Accreditation

Dr. Juliet Langman
Associate Dean for Graduate Studies
Dr. Norma Guerra
Associate Dean for Undergraduate Studies

Dr. Michael Karcher
Associate Dean for Research

Dr. Emily Bonner
Assistant Dean for Research
Dr. Kristen Lindahl
Assistant Dean for Professional Preparation

Dr. Vittorio Marone
Assistant Dean for Graduate Studies

Dr. Liliana Gutierrez
Assistant Dean, College of Education and Human Development

Dr. David Thompson
Special Assistant to the Dean for Community & School Partnerships
Department Chairs

Dr. Patricia Sanchez
Bicultural-Bilingual Studies
Dept. administrative support: Margarita Gomez, x5570

Dr. Thelma Duffey
Counseling
Dept. administrative support: Donna Harris, x2602
Dr. Enrique Aleman  
_Educational Leadership & Policy Studies_  
Dept. administrative support: Lisa Chavez, x5433

![Dr. Enrique Aleman](image)

Dr. Jeremy Sullivan  
_Educational Psychology_  
Dept. administrative support: Teresa Peña, x2738

![Dr. Jeremy Sullivan](image)

Dr. Ann Marie Ryan  
_Interdisciplinary Learning & Teaching_  
Dept. administrative support: Iliana Rodriguez, x4413

![Dr. Ann Marie Ryan](image)

Dr. Marco Cervantes  
_Race, Ethnicity, Gender, and Sexuality Studies_  
Dept. administrative support: Dong (Carly) Liu, x8542

![Dr. Marco Cervantes](image)
APPENDIX A.

COEHD PROFESSIONAL STAFF, DEPARTMENT, & COLLEGE CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Department</th>
<th>Dept. Chair</th>
<th>Office</th>
<th>Phone</th>
<th>1st Point of Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bicultural Bilingual Studies</td>
<td>Dr. Patricia Sanchez</td>
<td>MB 3.112</td>
<td>210-458-5570</td>
<td>Margarita Gomez</td>
</tr>
<tr>
<td>Counseling</td>
<td>Dr. Thelma Duffey</td>
<td>DB 4.122</td>
<td>210-458-2602</td>
<td>Donna Harris</td>
</tr>
<tr>
<td>Educational Leadership &amp; Policy</td>
<td>Dr. Enrique Aleman</td>
<td>BV 4.310</td>
<td>210-458-5433</td>
<td>Lisa Chavez</td>
</tr>
<tr>
<td>Studies</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Educational Psychology</td>
<td>Dr. Jeremy Sullivan</td>
<td>DB 4.322</td>
<td>210-458-2738</td>
<td>Teresa Peña</td>
</tr>
<tr>
<td>Interdisciplinary Learning &amp; Teaching</td>
<td>Dr. Ann Marie Ryan</td>
<td>MB 2.212</td>
<td>210-458-4413</td>
<td>Iliana Rodriguez</td>
</tr>
<tr>
<td>Race, Ethnicity, Gender, and Sexuality Studies</td>
<td>Dr. Marco Cervantes (Interim)</td>
<td>MS 3.01.08</td>
<td>210-458-8542</td>
<td>Dong (Carly) Liu</td>
</tr>
</tbody>
</table>
## COEHD Dean and Associate Deans

<table>
<thead>
<tr>
<th>Position/Organization</th>
<th>Name</th>
<th>Office</th>
<th>Phone</th>
<th>1st Point of Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Vice Provost, Strategic Educational Partnerships and Dean, College of Education and Human Development</strong></td>
<td>Dr. Margo DelliCarpini</td>
<td>MB 3.304</td>
<td>210-458-5200</td>
<td>Laura Earleywine</td>
</tr>
<tr>
<td><strong>Associate Dean, Undergraduate Student Success</strong></td>
<td>Dr. Norma Guerra</td>
<td>MB 3.214G</td>
<td>210-458-4416</td>
<td>Silvia Barta</td>
</tr>
<tr>
<td><strong>Associate Dean, Professional Preparation, Assessment, and Accreditation</strong></td>
<td>Dr. Belinda Flores</td>
<td>MB 3.310</td>
<td>210-458-5818</td>
<td>Allison Baca</td>
</tr>
<tr>
<td><strong>Associate Dean, Graduate Studies</strong></td>
<td>Dr. Juliet Langman</td>
<td>MB 3.304</td>
<td>210-458-7470</td>
<td>n/a</td>
</tr>
<tr>
<td><strong>Associate Dean, Research</strong></td>
<td>Dr. Michael Karcher</td>
<td>MB 3.304</td>
<td>210-458-2671</td>
<td>n/a</td>
</tr>
</tbody>
</table>

## Teacher Education Services Staff and COEHD Advising

<table>
<thead>
<tr>
<th>Name</th>
<th>Office</th>
<th>Phone</th>
<th>1st Point of Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>COEHD Advising Center, Director</strong></td>
<td>Sylvia Mansour</td>
<td>MB 3.214</td>
<td>210-458-4424</td>
</tr>
<tr>
<td><strong>Certification Advising, Coordinator</strong></td>
<td>Kim Perez</td>
<td>MB 3.214</td>
<td>210-458-6287</td>
</tr>
<tr>
<td><strong>Undergraduate Student Services, Coordinator</strong></td>
<td>Francesca Bronder</td>
<td>MB 3.486</td>
<td>210-458-4021</td>
</tr>
<tr>
<td><strong>School Partnerships, Director</strong></td>
<td>Allegra Castro</td>
<td>MB 3.494</td>
<td>210-458-5420</td>
</tr>
<tr>
<td><strong>Assessment and Program Accountability, Director</strong></td>
<td>Dr. Michael Vriesenga</td>
<td>MB 3.490</td>
<td>210-458-5797</td>
</tr>
</tbody>
</table>

## Graduate Advisors of Record (GAR) Contacts

<table>
<thead>
<tr>
<th>Degree</th>
<th>GAR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ph.D. in Culture, Literacy, &amp; Language</td>
<td>Dr. Juliet Langman</td>
</tr>
<tr>
<td>Ed. D. in Educational Leadership</td>
<td>(Contact Dr. David Thompson)</td>
</tr>
<tr>
<td>M.Ed. in Educational Leadership &amp; Policy Studies</td>
<td>Dr. Bruce Barnett</td>
</tr>
<tr>
<td>MA, Bicultural-Bilingual Studies</td>
<td>Dr. Armando Trujillo</td>
</tr>
<tr>
<td>MA, Teaching English as a Second Language (TESL)</td>
<td>Dr. Wayne Wright</td>
</tr>
<tr>
<td>Ph.D. in Counseling</td>
<td>Dr. Gerald Juhnke</td>
</tr>
<tr>
<td>MA, Counseling</td>
<td>Dr. Thelma Duffey</td>
</tr>
<tr>
<td>MA, AHE</td>
<td>Dr. Thelma Duffey (GAR)</td>
</tr>
<tr>
<td>Dr. Patricia McGee (AHE Program Coordinator)</td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
</tr>
</tbody>
</table>
| **MA, Education** | **Dr. Barbara Gonzales-Pino, GAR**  
**Dr. Mari Cortez (ILT)**  
**Dr. Bruce Barnett (Educational Leadership)**  
**Dr. Wan Yao (Health & Kinesiology)** |
Center for Research and Policy in Education (CRPE)

Director: TBA

Location: DT campus, BV 4.356

Tel: 210-458-4112

Women’s Studies Institute (under REGSS)

Director: Dr. Sonia Saldívar-Hull (English)

Location: Main Campus, MS 3.01.14

Tel: 210-458-6277

Sarabia Family Counseling Center (under Dept. of Counseling)

Director: Dr. Catherine Somody (COU)

Location: DT campus, DB 3.304

Tel: 210-458-2055

The Psychological Assessment and Consultation Center (under Dept. of Educational Psychology)

Director: Dr. Victor Villarreal (EDP)

Location: DT campus: DB 4.228

Tel: 210-458-2845

Academy for Teacher Excellence (ATE)

Director: Dr. Lorena Claeys
Teacher Education Autism Model (TEAM) (under ILT)

Director: TBA

Location: DT Campus, DB 0.220

Tel: 210-458-2007

Center for the Inquiry of Transformative Literacy (CITL)

Director: Dr. Miriam Martinez (ILT)

Location: DT campus, BV 3.350

Tel: 210-458-2649 (Marcy Wilburn)

Plaza de Lectura/The Reading Place (under ILT)

Director: Dr. Miriam Martinez (ILT)

Location: DT campus, BV 3.350

Tel: 210-458-2649 (Marcy Wilburn)

COEHD International Interdisciplinary Science, Technology, Engineering, and Mathematics (I2STEM) Education Research Center

Director: Dr. Guadalupe Carmona (ILT)

Location: DT campus, FS 4.418

Tel: 210-458-2414

Center for Community Based and Applied Health Research (CCBAHR)

Directors: Dr. Erica Sosa and Dr. Meizi He (KHN)
12/4/19

Location: DT campus, FS 2.406
Tel: 210-458-5053 (Dr. Sosa)

Urban Education Institute
Director: Dr. Michael Villarreal (ELPS)
Location: DT campus, Monterey Bldg. 4.470
Tel: 210-458-3348 (Jenny de los Santos)

APPENDIX B. HELPFUL LINKS TO INFORMATION AND FORMS

Click on the underlined sites below.

INFORMATION.
ASAP HOME PAGE  http://www.utsa.edu/home/myutsa.html

COEHD Web Site

COEHD Bylaws (pdf)  http://coehd.utsa.edu/Faculty_services.htm

UTSA Web Site

UTSA Information Bulletin

UTSA Handbook of Operating Procedures (HOP)

UT System

State Board for Educator Certification (SBEC)

Texas Education Agency (TEA)

Texas Higher Education Coordinating Board (THECB)

FORMS.
FITNESS TO TEACH POLICY & FORMS  http://coehd.utsa.edu/FTT/FTT.htm
<table>
<thead>
<tr>
<th>Proposal Type</th>
<th>URL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Letter for Field Experience Agencies</td>
<td><a href="http://coehd.utsa.edu/Faculty_services.htm">http://coehd.utsa.edu/Faculty_services.htm</a></td>
</tr>
<tr>
<td>New Undergraduate Course Proposal</td>
<td><a href="http://coehd.utsa.edu/Faculty_forms.htm">http://coehd.utsa.edu/Faculty_forms.htm</a></td>
</tr>
<tr>
<td>New Undergraduate Program Proposal</td>
<td><a href="http://coehd.utsa.edu/Faculty_forms.htm">http://coehd.utsa.edu/Faculty_forms.htm</a></td>
</tr>
</tbody>
</table>
APPENDIX C. UTSA ACADEMIC AFFAIRS ORGANIZATIONAL CHART

As of November 1, 2019
APPENDIX B. HELPFUL LINKS TO INFORMATION AND FORMS
APPENDIX E.

Flowchart of Academic and Grade Grievance Procedures

Student/Instructor Conflict

- Matter resolved with instructor
- Appeal to instructor immediately
- Dissatisfied with decision and you believe there is evidence of discrimination, differential treatment, factual error, or violation of university policy
  - Written Appeal to Department Chair within 90 days after semester end in which grade was assigned
    - Dissatisfied with decision
      - Written Appeal to Dean of College
        - Dissatisfied with decision
          - Obtain Student Academic and Grade Grievance Form from the Dean’s Office and appeal to Dean of Undergraduate Studies (MB 2.102)
            - The decision of the Dean of Undergraduate Studies is final.

In no circumstances will grades be changed after one calendar year.
The Roadrunner Creed

The University of Texas at San Antonio is a community of scholars where integrity, excellence, inclusiveness, respect, collaboration, and innovation are fostered.

As a Roadrunner,

I will:

• Uphold the highest standards of academic and personal integrity by practicing and expecting fair and ethical conduct;
• Respect and accept individual differences, recognizing the inherent dignity of each person;
• Contribute to campus life and the larger community through my active engagement; and
• Support the fearless exploration of dreams and ideas in the advancement of ingenuity, creativity, and discovery.

Guided by these principles now and forever, I am a Roadrunner!

The Roadrunner Creed can be found at:
https://www.utsa.edu/studentlife/creed.html
### Appendix F. COEHD Undergraduate Student Clubs and Organizations

#### The Aikido Club

Practice and promote the art of Aikido

<table>
<thead>
<tr>
<th>President</th>
<th>Karl Wilhelm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization E-mail</td>
<td><a href="mailto:james.clark@utsa.edu">james.clark@utsa.edu</a></td>
</tr>
<tr>
<td>Organization Website</td>
<td>None</td>
</tr>
<tr>
<td>Faculty Sponsor</td>
<td>James Clark – 210-458-5850</td>
</tr>
<tr>
<td>Offer Member Scholarships</td>
<td>None</td>
</tr>
</tbody>
</table>

#### Bilingual Education Student Organization (BESO)

The purpose of the organization will be to provide information, assistance, and fellowship for students who are interested in bicultural and bilingual studies and to encourage awareness for bilingual education among students and faculty.

<table>
<thead>
<tr>
<th>President</th>
<th>Maricela Alvarea</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization E-mail</td>
<td><a href="mailto:beso@lonestar.utsa.edu">beso@lonestar.utsa.edu</a></td>
</tr>
<tr>
<td>Organization Website</td>
<td><a href="http://bbl.utsa.edu/programs/s_programs.htm">http://bbl.utsa.edu/programs/s_programs.htm</a></td>
</tr>
<tr>
<td>Faculty Sponsor</td>
<td>Claudia L. Garcia – <a href="mailto:claudia.garcia@utsa.edu">claudia.garcia@utsa.edu</a></td>
</tr>
<tr>
<td>Offer Member Scholarships</td>
<td>Yes-The Guadalupe Harber Scholarship and The Rodolfo Jacobson Scholarship</td>
</tr>
</tbody>
</table>

#### The Council for Exceptional Children

<table>
<thead>
<tr>
<th>President</th>
<th>Marivel Gutierrez – 210-789-3927 - <a href="mailto:mariveg@lonestar.utsa.edu">mariveg@lonestar.utsa.edu</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization E-mail</td>
<td>Unknown</td>
</tr>
<tr>
<td>Organization Website</td>
<td>None</td>
</tr>
<tr>
<td>Faculty Sponsor</td>
<td>Dr. Maria Kaylor – 210-458-5530 or <a href="mailto:maria.kaylor@utsa.edu">maria.kaylor@utsa.edu</a></td>
</tr>
<tr>
<td>Offer Member Scholarship</td>
<td>None</td>
</tr>
</tbody>
</table>
DEAN’S STUDENT LEADERSHIP ADVISORY COUNCIL (DSLAC)

Serves as the collective and diverse representative voice of all undergraduate and teacher certification students of the COEHD. As such, represents student needs and concerns to the dean; acts as a liaison and facilitates communication among students and faculty.

President: Paula Salas – paula.salas@lonestar.utsa.edu
Organization E-mail: None
Organization Website: http://coehd.utsa.edu/Students/DSLAC/index.html
Faculty Sponsor: Dr. Nancy Martin – 210-458-4416 or nancy.martin@utsa.edu
Faculty Sponsor: Dr. Christine Moseley – 210-458-5992 or christine.moseley@utsa.edu
Faculty Sponsor: Dr. Wayne Wright – 210-458-2024 or wayne.wright@utsa.edu
Administrative Contact: Pam Wood, Coordinator of U/G Student Services – 210-458-4021 or pam.wood@utsa.edu
Offer Member Scholarship: No

INTERNATIONAL READING ASSOCIATION

The purpose of the International Reading Association Student Council is to promote reading, reading instruction, and to afford pre-service teachers the opportunity to join a professional organization.

President: Robin Wright – 210-481-2103 – robinw@lonestar.utsa.edu
Organization E-mail: None
Organization Website: http://isci.utsa.edu/Reading/IRA/index.htm
Faculty sponsor: Dr. Susan Keehn – 210-458-5402 or susan.keehn@utsa.edu
Faculty sponsor: Dr. Miriam Martinez – 210-458-5971 or miriam.martinez@utsa.edu
Faculty sponsor: Dr. Janis Harmon – 210-458-7283 or janis.harmon@utsa.edu
Offer Member Scholarship: Unknown

KAPPA DELTA PI HONOR SOCIETY IN EDUCATION

The purpose of Omicron Chi Chapter shall be to promote excellence in and recognize outstanding contributions to education.

Organization Website: http://coehd.utsa.edu/Special/KappaDeltaPi.htm Faculty Sponsor: Dr. Barbara Gonzalez Pino – 210-458-5796 or barbara.gonzalezpino@utsa.edu

Offers Member Scholarship: Unknown
MEXICAN AMERICAN STUDIES STUDENT ORGANIZATION (MASSO)

The purpose of the organization will be to promote and support the Mexican American Studies Program and foster a positive environment for majors as well as recruit majors. Promoting Chicana/o studies to the UTSA student body is also a priority and intent.

Organization E-mail: None

Organization Website: None

Faculty Sponsor: Dr. Josie Mendez-Negrete – 210-458-2637 or josephine.mendeznegrete@utsa.edu Faculty Sponsor: Dr. Marie Miranda – 210-458-2675 or marie.miranda@utsa.edu Offer Member Scholarships: Unknown

NATIONAL SCIENCE TEACHER ASSOCIATION

To promote the mission of NSTA; to acquaint pre-service teachers of science with the support resources available from UTSA; to provide additional professional development in science education to pre-service teachers; and to acquaint pre-service teachers of science with others like themselves at their university or college and across the United States and Canada

Organization E-mail: nstaofutsa@gmail.com

Organization Website: None

Faculty Sponsor: Dr. Kim Bilica – 210-458-7438 or Kimberly.bilica@utsa.edu

Offer Member Scholarship: Unknown

To learn about other student clubs and organizations campus-wide, visit the UTSA Student Activities webpage at: http://www.utsa.edu/sa/so/student_orgs.cfm
**APPENDIX G. COEHD GRADUATE STUDENT CLUBS AND ORGANIZATIONS**

**SIGMA ALPHA CHI**

Sigma Alpha Chi is the local UTSA chapter of Chi Sigma Iota, the international counseling honor society. The organization serves to promote professionalism, leadership, scholarship, and excellence in counseling.

President: Sue Clifford  
President E-mail: suecliffofdpc@sbcglobal.net  
Organization Website: None  
Faculty Sponsor: Dr. Heather Trepal  
Sponsor Contact: heather.trepal@utsa.edu; 210-458-2928

**CULTURE, LITERACY, AND LANGUAGE RESIDENT STUDENT ORGANIZATION**

Provides professional development for CLL doctoral students, mentorship, student support, and collaborates with faculty on questions and issues relevant to CLL doctoral students.

President: Esther Garza and Carmen Guzman-Martinez  
President E-mail: esther.garza@utsa.edu or cguzman79@yahoo.com  
Organization E-mail: doctoralstudents@yahoogroups.com  
Organization Website: http://bbl.utsa.edu/student/doctoral_students.htm  
Faculty Sponsor: Juliet Langman  
Sponsor Contact: juliet.langman@utsa.edu

**KAPPA DELTA PI HONOR SOCIETY IN EDUCATION**

The purpose of Omicron Chi Chapter shall be to promote excellence in and recognize outstanding contributions to education.

President: Jennifer Oswalt  
Organization E-mail: None  
Organization Website: http://coehd.utsa.edu/Special/KappaDeltaPi.htm  
Faculty Sponsor: Dr. Barbara Gonzalez Pino  
Sponsor Contact: barbara.gonzalezpino@utsa.edu; 210-458-5796
To learn about other student clubs and organizations campus-wide, visit the UTSA Student Activities webpage at:

http://www.utsa.edu/sa/so/student_orgs.cfm

**APPENDIX H.**

**COEHD COURSE PREFIXES AND DEPARTMENT**

<table>
<thead>
<tr>
<th>Prefix</th>
<th>Discipline</th>
<th>Department</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALT</td>
<td>Adult Learning &amp; Teaching</td>
<td>Interdisciplinary Learning &amp; Teaching (ILT)</td>
</tr>
<tr>
<td>ASL</td>
<td>American Sign Language</td>
<td>Interdisciplinary Learning &amp; Teaching (ILT)</td>
</tr>
<tr>
<td>BBL</td>
<td>Bicultural-Bilingual</td>
<td>Bicultural-Bilingual Studies (BBL)</td>
</tr>
<tr>
<td>C&amp;I</td>
<td>Curriculum &amp; Instruction</td>
<td>Interdisciplinary Learning &amp; Teaching (ILT)</td>
</tr>
<tr>
<td>COU</td>
<td>Counseling</td>
<td>Counseling &amp; Educational Psychology (CEPAHE)</td>
</tr>
<tr>
<td>ECE</td>
<td>Early Childhood</td>
<td>Interdisciplinary Learning &amp; Teaching (ILT)</td>
</tr>
<tr>
<td>EDO</td>
<td>Educational Leadership</td>
<td>Educational Leadership &amp; Policy Studies (ELPS)</td>
</tr>
<tr>
<td>EDP</td>
<td>Educational Psychology</td>
<td>Counseling &amp; Educational Psychology (CEPAHE)</td>
</tr>
<tr>
<td>EDU</td>
<td>Educational Foundations</td>
<td>Educational Leadership &amp; Policy Studies (ELPS)</td>
</tr>
<tr>
<td>EIS</td>
<td>English for International Students</td>
<td>Bicultural-Bilingual Studies (BBL)</td>
</tr>
<tr>
<td>ESL</td>
<td>English as a Second Language</td>
<td>Bicultural-Bilingual Studies (BBL)</td>
</tr>
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<td>HSA</td>
<td>Higher Education</td>
<td>Educational Leadership &amp; Policy Studies (ELPS)</td>
</tr>
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<td>IDS</td>
<td>Interdisciplinary Studies</td>
<td>Interdisciplinary Learning &amp; Teaching (ILT)</td>
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<td>ILR</td>
<td>Instructional Leadership</td>
<td>Educational Leadership &amp; Policy Studies (ELPS)</td>
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<td>IST</td>
<td>Instructional Technology</td>
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<td>Leadership</td>
<td>Educational Leadership &amp; Policy Studies (ELPS)</td>
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<td>MAS</td>
<td>Mexican-American Studies</td>
<td>Bicultural-Bilingual Studies (BBL)</td>
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<td>RDG</td>
<td>Reading</td>
<td>Interdisciplinary Learning &amp; Teaching (ILT)</td>
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<td>SED</td>
<td>Secondary Education</td>
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</tr>
<tr>
<td>SPE</td>
<td>Special Education</td>
<td>Interdisciplinary Learning &amp; Teaching (ILT)</td>
</tr>
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</table>
COEHD Social Media Directory

**Main Channels:**
Facebook: https://www.facebook.com/UTSACOEHD/
Twitter: https://twitter.com/UTSACOEHD
YouTube: https://www.youtube.com/channel/UCK6pHBCRJJXKzUYLAxlBgcw
LinkedIn: https://www.linkedin.com/company/utsacoehd/
Instagram: https://www.instagram.com/utsacoehd

**Bicultural-Bilingual Studies:**
Facebook: https://www.facebook.com/BBLdept/
Twitter: https://twitter.com/DeptOfBBL
YouTube: https://www.youtube.com/user/BBLdept/videos

**M.A. in Teaching English as a Second Language:**
Facebook: https://www.facebook.com/TESLatUTSA/

**TexLER Conference:**
Facebook: https://www.facebook.com/texlerutsa/
Twitter: https://twitter.com/texler_utsa

**National Latino Children’s Literature Conference:**
Twitter: https://twitter.com/2018Nlcl

**Counseling:**
Facebook: https://www.facebook.com/UTSADeptOfCounseling/
Twitter: https://twitter.com/UTSACounsDept

**Educational Leadership and Policy Studies:**
Facebook: https://www.facebook.com/TeamELPS/
Twitter: https://twitter.com/TeamELPS
**Educational Psychology:**
Facebook: [https://www.facebook.com/UTSA-Department-of-Educational-Psychology-1730919340481825/](https://www.facebook.com/UTSA-Department-of-Educational-Psychology-1730919340481825/)

**Applied Behavior Analysis Graduate Student Organization:**
Facebook: [https://www.facebook.com/ABAGSO/?hc_ref=ARRGgLcTGzFTk8zDWED957MMv_AQ6k9dGyarQcZvrUCig7ecvXPt6iEnAaX4FDU37E](https://www.facebook.com/ABAGSO/?hc_ref=ARRGgLcTGzFTk8zDWED957MMv_AQ6k9dGyarQcZvrUCig7ecvXPt6iEnAaX4FDU37E)

**Interdisciplinary Learning and Teaching:**
Facebook: [https://www.facebook.com/ILT.UTSA/](https://www.facebook.com/ILT.UTSA/)
Twitter: [https://twitter.com/iltutsa](https://twitter.com/iltutsa)

**Center for the Inquiry of Transformative Literacies:**
Facebook: [https://www.facebook.com/CtrInqLiteracy/](https://www.facebook.com/CtrInqLiteracy/)
Twitter: [https://twitter.com/CtrInqLiteracy](https://twitter.com/CtrInqLiteracy)

**Human Performance Lab:**
Facebook: [https://www.facebook.com/UTSAHumanPerformanceLab/](https://www.facebook.com/UTSAHumanPerformanceLab/)

**Race, Ethnicity, Gender, and Sexuality Studies:**

**African American Studies:**
Facebook: [https://www.facebook.com/AASUTSA/](https://www.facebook.com/AASUTSA/)

**Women's Studies:**
Facebook: [https://www.facebook.com/UTSAWSI/](https://www.facebook.com/UTSAWSI/)
Twitter: [https://twitter.com/WSIUTSA](https://twitter.com/WSIUTSA)

**Mexican American Studies:**
Facebook: [https://www.facebook.com/UTSA.MAS](https://www.facebook.com/UTSA.MAS)
Twitter: [https://twitter.com/MAS_UTSA](https://twitter.com/MAS_UTSA)

**Mexican American Studies Student Organization:**
Facebook: [https://www.facebook.com/massoinutsa/](https://www.facebook.com/massoinutsa/)
Twitter: [https://twitter.com/massoenutsa](https://twitter.com/massoenutsa)

**Teacher Education Services:**
Facebook: [https://www.facebook.com/UTSATEACHER](https://www.facebook.com/UTSATEACHER)
Twitter: [https://twitter.com/utsateach](https://twitter.com/utsateach)
**APPENDIX I.**

**LIST OF UTSA COLLEGES & DEPARTMENTS**

The College of Architecture consists of the following academic department: Architecture

The College of Business consists of the following academic departments:

- Economics
- Finance
- Management Science and Statistics
- Marketing
- Management
- US Army ROTC
- Information Systems & Technology Management

The College of Education & Human Development consists of the following academic departments:

- Educational Leadership and Policy Studies
- Counseling, Educational Psychology, and Adult & Higher Education
- Interdisciplinary Learning & Teaching
- Bicultural-Bilingual Studies

The College of Engineering consists of the following academic departments:

- Civil and Environmental Engineering
Electrical Engineering
Mechanical Engineering
US Air Force ROTC
Biomedical Engineering

The College of Liberal and Fine Arts consists of the following academic departments: Anthropology
Communication
English, Classics, and Philosophy
History
Music
Political Science and Geography
Psychology
Sociology
Art and Art History
Modern Languages and Literatures

The College of Public Policy consists of the following academic departments:
Criminal Justice
Public Administration
Social Work

The College of Sciences consists of the following academic departments:
Biology
Chemistry
Computer Science
Mathematics
Earth and Environmental Science
Physics and Astronomy
GLOSSARY OF COEHD, UNIVERSITY, AND STATEWIDE
ACRONYMS AND TERMS

click on a letter below to go to that section of the glossary
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

A

ASAP – The Automated Student Access Program is on the UTSA BANNER web site. Students can create a personal identification number and access their grades, registration, financial obligation, account balance, and many other very useful data.

ATE – Academy for Teacher Excellence. A grant program in the COEHD.

B

BB – Business Building (1604 Campus)

BBL – Department of Bicultural-Bilingual Studies

BESO – Bilingual Education Student Organization

BSB – Biosciences Building (1604 Campus)

BSE – Biosciences Building (1604 Campus)

BV or BVB – Buena Vista Building (Downtown Campus)

C

CC – Convocation Center (1604 Campus)
CEC – College Executive Council. Composed of all COEHD department chairs and associate deans.

CEPAHE – Department of Counseling, Educational Psychology, Adult, and Higher Education.

Census Day – Census Day is the 12th class day of each long semester. The number of student/class enrollments on Census Day is the basis for the official student statistics that the university reports to the Texas Higher Education Coordinating Board. Up until Census Day students are allowed to drop individual courses and receive a tuition refund.

CFAC – Colleges Freshman Advising Center (1604 campus)

CFRAC – College Faculty Review and Advisory Committee. This body is composed of tenured faculty in the COEHD and is elected by tenured faculty in their respective departments. The CFRAC reviews all tenure and promotion dossiers and provides a recommendation to the dean.

COA – College of Architecture

COB – College of Business

COE – College of Engineering

COEHD – College of Education and Human Development

COLFA – College of Liberal & Fine Arts

COS – College of Sciences

COU – Counseling

DB – Durango Building (Downtown Campus)
DFAC – Department Faculty Advisory Committee. Elected by the faculty within each department, this body is advisory to the department chair.

DFRAC – Department Faculty Review and Advisory Committee. This body is composed of tenured faculty in their respective departments. The DFRAC reviews all tenure and promotion dossiers and provides a recommendation to the department chair and dean.

DSLAC – Dean’s Student Leadership Advisory Council

EB – Engineering Building (1604 Campus)

EDP – Educational Psychology

ELL – English language learner

ELPS – Department of Educational Leadership and Policy Studies

ESL – English as a Second Language

FS – Frio Street Building (Downtown Campus)

FTT – Fitness to Teach Policy
H

HCAP – College for Health, Community and Public Policy

HOP – Handbook of Operating Procedures for the University.

HPO – Health Professions Office. Advising for undergraduate students who want to enter a Health Professions School.

HSS – Humanities & Social Sciences Building (1604 campus)

HTH – Health

I

IDS – Interdisciplinary Studies Major

ILT – Department of Interdisciplinary Learning and Teaching

IRA – International Reading Association

ISD – Independent School District

ITC – Institute of Texan Cultures-ITC Campus

J

JPL – John Peace Library Building (1604 Campus)
M

M&O – Maintenance and operations budget

MAS – Mexican American Studies Major

MASSO – Mexican American Studies Student Organization

MB – Main Building (1604 Campus). The College of Education & Human Development, the President, and the Provost are housed in the MB.

MS – Multidisciplinary Studies Building (1604 campus)

N

NSTA – National Science Teacher Association

NTT – Non-tenure track faculty

O

P

PPR Exam – Pedagogy and Professional Responsibilities Exam. One of the required TExES exams that assesses the student’s knowledge of teaching methodology and professional responsibilities.
SB – Science Building (1604 Campus)

SBEC – State Board for Educator Certification. SBEC is a part of TEA.

TALC – Teacher Academy Learning Community. Part of the ATE Grant Program—Provides free services for future teachers

TEA – Texas Education Agency

TEXES – Texas Examinations of Educator Standards. Required for teacher, principal, school counselor, or superintendent certifications in Texas.

THEA – Texas Higher Education Assessment. Test required to progress to upper level (3000 and 4000 level coursework) and to enter the COEHD Teacher Certification Program.

THECB – Texas Higher Education Coordinating Board. The THECB has oversight and approval responsibility for all Texas higher education policies and programs.
**TOPT** – Texas Oral Proficiency Test. A required TExES certification exam that determines the student’s proficiency in a particular language (i.e., the Spanish proficiency of prospective Spanish teachers).

**TRC** – Tomas Rivera Center. Advising office for undeclared freshman. Provides academic support services.

**TT** – Tenure track faculty

**U**

**UC** – University Center (1604 campus)

**UFRAC** – University Faculty Review and Advisory Committee. This body is composed of tenured faculty from each college at UTSA. The UFRAC reviews all tenure and promotion dossiers and provides a recommendation to the Provost and President.

**UTSA INFORMATION BULLETIN** – This bulletin is published annually and gives all of the policies and procedures concerning the university calendar, history, tuition, fees, charges, deposits, admission, and general academic regulations. This bulletin takes the place of any former bulletins and governs these rules for the year that the bulletin is in effect. It can be accessed on-line by clicking on “myUTSA”, then on ASAP homepage.

**W**

**WEBCT** – is a course management system (CMS) that enables students to access web-based learning activities and course materials. Some of the WebCT course activities include a bulletin board, chat room, whiteboard, email, student presentation area, grades, quizzes, interactive calendar, and links to web pages containing course readings and other material.

X

Y

Z