Welcome to the TEA Help Desk!

Click on an icon below to look up information or submit your question to TEA staff. If you are unsure of which area to submit your request, we will do our best to re-route your request to the right place.

For a quick orientation to the redesigned TEA Help Desk see the short training videos or quick reference guide.

- **Account Access**
  Need access to your account or Certification records?

- **Grants**
  Funding Questions

- **Texas Educators**
  Certification & Testing

***Attention***

TEA business hours are 8am-5pm (weekends and state holidays excepted).